

Go to [businessphones.vtech.com](http://businessphones.vtech.com) to register your product for enhanced warranty support and the latest VTech product news.

VH6102  
DECT 6.0 accessory  
cordless headset



Compatible with Hearing Aid T-Coil  
Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

# vtech®

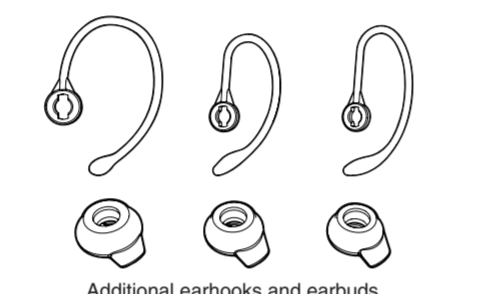
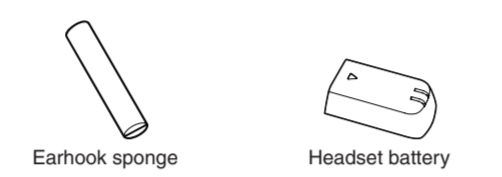
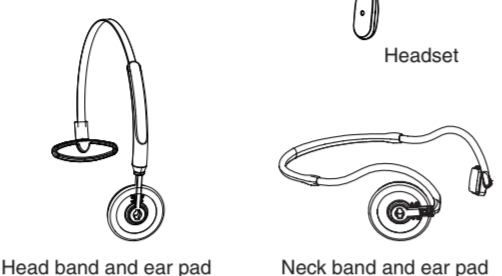
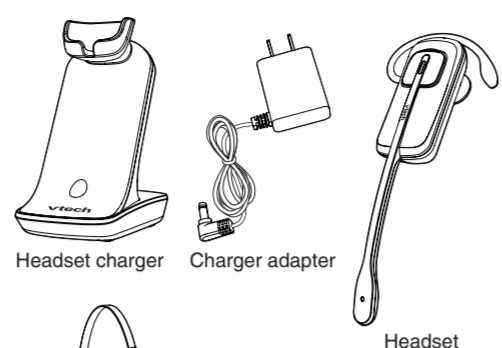
## User's manual

### Congratulations

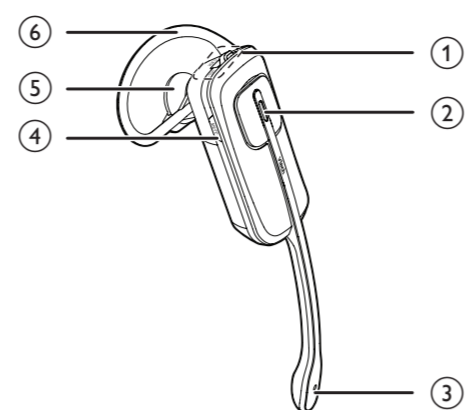
on purchasing your new VTech product. Before using this product, please read **important safety instructions**.

### What's in the box

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



### Headset overview



- VOL+**
  - Increase the headset volume.
- VOL-**
  - Decrease the headset volume.
- Flash**
  - While on a call, **press and hold** to answer an incoming call when you receive a call waiting alert.
- 2 – ON/OFF light**
  - On when the headset is charging.
- ON/OFF key**
  - Press to answer or end a call.
- 3 – Microphone**
- 4 – MUTE**
  - Mute the microphone during a call.
  - When there is an incoming call, press to silence the ringer in the earpiece temporarily.
  - Press to activate the voice-controlled application on your connected cell phone when idle.
- 5 – Earpiece**
- 6 – Earhook**

### Charger overview



- Magnetic charging mount**
  - Place the headset for charging.
- Power jack**

### Lights and alert tones overview

#### Light status

Red	<ul style="list-style-type: none"> <li>On when the headset battery is charging.</li> <li>Flashes every 10 seconds when the headset battery is low and needs charging.</li> </ul>
Blue	<ul style="list-style-type: none"> <li>Flashes twice every three seconds when the headset is in use.</li> <li>Flashes every four seconds when there is an incoming call.</li> <li>Flashes every 10 seconds when the headset is out of the headset charger and has enough charge.</li> </ul>
Red and blue	<ul style="list-style-type: none"> <li>Flashes slowly when the headset is not registered.</li> <li>Flashes quickly when the headset is registering to a telephone base.</li> </ul>
Off	<ul style="list-style-type: none"> <li>No battery is installed, or the headset has run out of battery.</li> <li>The headset is powered off.</li> </ul>

#### Alert tones

One short beep every 30 seconds	<ul style="list-style-type: none"> <li>The microphone is muted.</li> </ul>
Two low beeps	<ul style="list-style-type: none"> <li>Call waiting alert tone.</li> </ul>
Three rising beeps	<ul style="list-style-type: none"> <li>A conference call has started.</li> </ul>

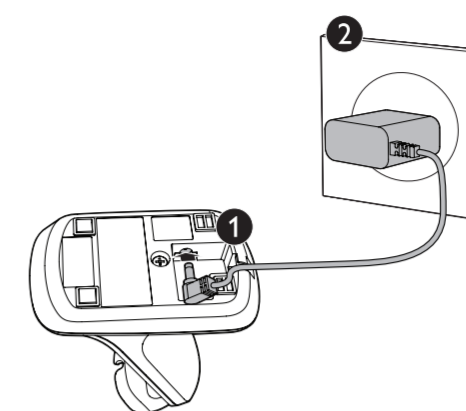
### Connect

#### NOTES

- Use only the adapter provided.
- The power adapter is intended to be correctly oriented in a vertical or floor mount position.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

#### Connect the charger

Connect the charger as shown below.

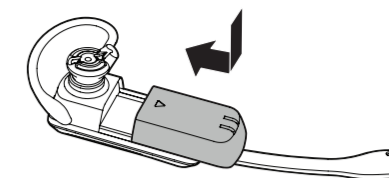


### Install the battery

Install the battery as shown below.

#### NOTES

- Use only supplied battery.
- If the headset will not be used for a long time, remove the battery to prevent possible leakage.

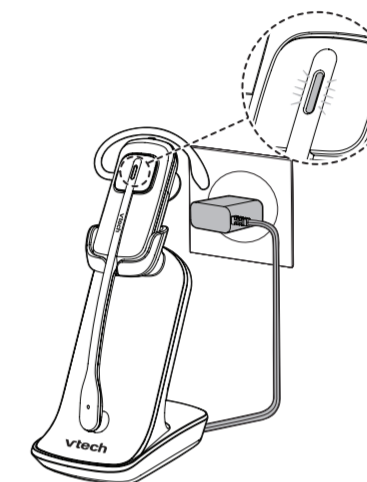


### Charge the battery

Place the headset in the charger to charge. The LED light turns on.

#### NOTES

- For best performance, keep the headset in the charger when not in use.
- The battery is fully charged after 3 hours of continuous charging.
- When fully charged, the battery provides approximately 4 hours of talk time or 48 hours of standby time.



### Before use

#### Add and register a headset

Before use, each newly purchased headset (**VH6102**) must be registered to a telephone base. The headset is compatible with the following VTech models:

- ErisTerminal® SIP Deskset (VSP725, VSP726, VSP736)
- ErisStation® Conference Phone (VCS752).

The telephone base recognizes and counts a headset the same as a handset.

You can register one headset to one telephone base. If the phone already has a headset registered, you need to deregister the headset as described in this manual before you can register the VH6102 headset.

#### Before registering:

Place the non-registered headset in the headset charger and allow it to charge for at least 15 minutes before registration. Remove the headset from the headset charger. The LED light on the headset flashes slowly and alternately in red and blue.

ErisTerminal® and ErisStation® are registered trademarks of VTech Communications, Inc.

### To register a headset to a telephone base:

#### NOTES

- You cannot register a headset if any other system handset or headset is in use. You can only register one headset to the telephone base at a time.
- The headset must be deregistered before registering it to another telephone base.
- If the registration fails, you hear "Not registered" when you press **ON/OFF** key on the headset. The **ON/OFF** light on the headset flashes slowly and alternately in red and blue. To reset the headset, remove it from the headset charger and then place it back into its charger. Try the registration process again.

- On the telephone base, press **MENU** and then select **User settings > DECT headset**.
- Lift the cordless headset out of its charging base, and then place it back in the charger. The light on the headset flashes quickly and alternately in red and blue.
- On the telephone's DECT headset menu, with **1. Register** highlighted, press **SELECT**.

It takes about 60 seconds to complete the registration process. The light on the headset turns red when it is registered but not fully charged, or turns blue if it is registered and fully charged. The telephone screen displays "Registration succeeded".

If the registration process is successful, you hear a dial tone when you press **ON/OFF** on the headset.

### Replace a headset

If you want to replace a headset or reassign the headset to another telephone, you must first deregister the headset from the telephone.

#### To deregister the headset:

- Ensure the headset is in the charger.
- On the telephone, press **MENU** and then select **User settings > DECT headset**.
- On the telephone's DECT headset menu, highlight **2. Deregister** and then press **SELECT**.

The deregistration process takes up to 10 seconds to complete. There is a confirmation tone from the telephone base. The light flashes slowly and alternately in red and blue when the deregistration process completes.

If the deregistration process is successful, you hear "Not registered" when you press **ON/OFF** on the headset. The telephone screen displays "DECT headset is deregistered".

If the deregistration fails, you may need to:

- remove and replace the headset in the charger and repeat the deregistration instructions.
- OR-
- reset the headset and repeat the deregistration instructions.

#### NOTE

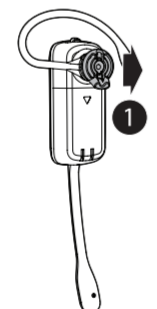
- You cannot deregister a headset if any system handset or headset is in use.

### Position the headset

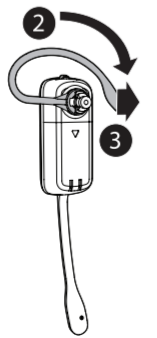
There are four earbuds and four earhooks provided. One earbud and one earhook have been attached to the headset. You can choose a suitable size of earbud, earhook and an appropriate way to position your headset.

### Replace the pre-installed earbud and earhook:

- Hold both sides of the earbud. Twist and pull the earbud until it separates from the earpiece.

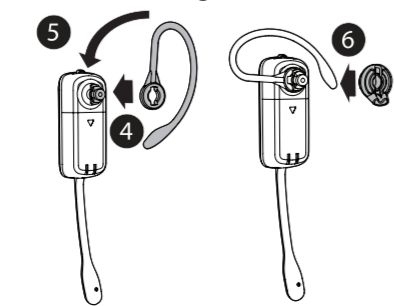


- Rotate the earhook to vertical direction and then pull the earhook until it separates from the headset.

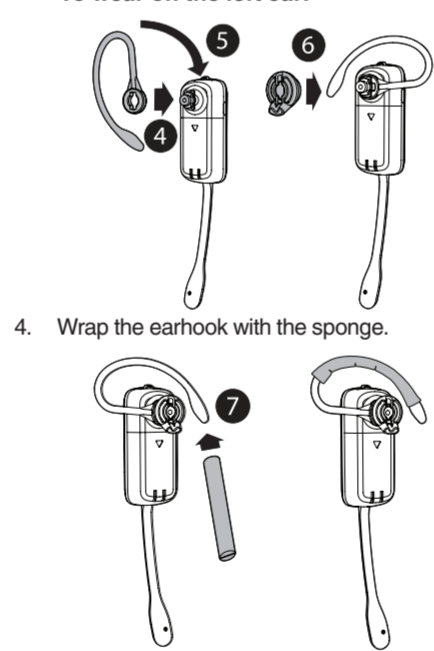


- Attach an earhook, and then a suitable earbud to the headset until they fit into place.

#### To wear on the right ear:

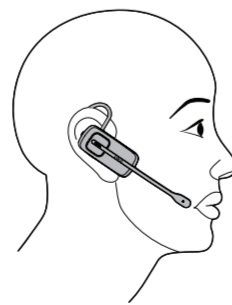


### To wear on the left ear:



### Adjust the headset to wear on the ear:

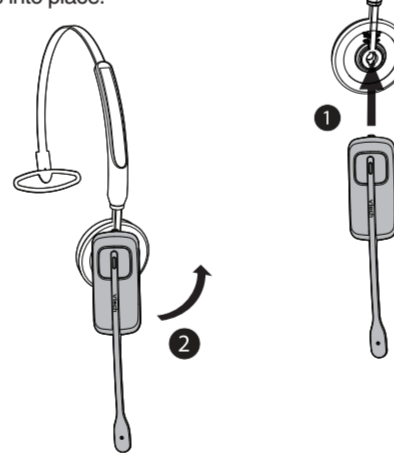
- Hook the headset on your ear. Adjust the angle of the headset until the microphone is pointing towards your mouth. Firmly grip the headset with one hand whenever adjusting the headset microphone up or down.



### Over-the-head band

#### To attach the head band to the headset:

- Refer to Steps 1 and 2 in **Replace the pre-installed earbud and earhook** section to remove the earbud and earhook.
- Attach the headset to the headband. With the headset at a vertical angle (microphone pointing down), insert the earpiece into the headband.
- Rotate the headset in a horizontal direction until it clicks into place.

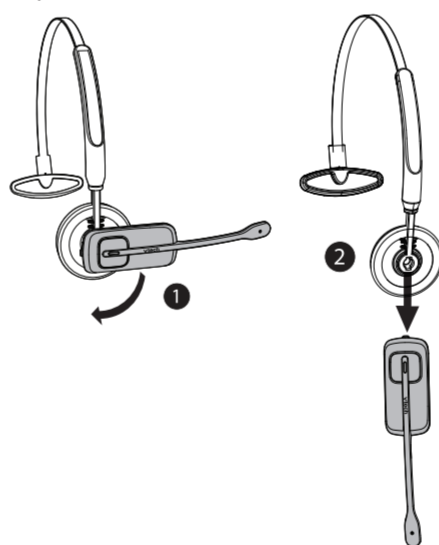


- Adjust the head band to fit your head. Adjust and rotate the angle of the headset until the microphone is pointing towards your mouth.



### To remove the head band from the headset:

- Hold the headset with one hand and the head band with your other hand.
- Rotate the headset downwards to a vertical position and then pull out the headset until it separates from the head band.

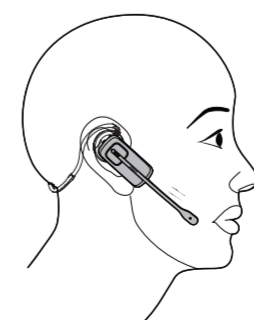
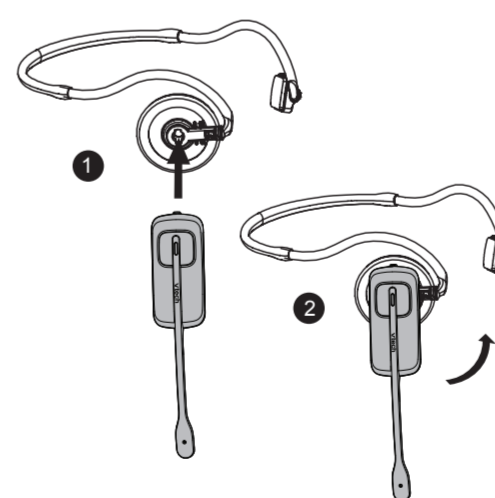


### Behind-the-neck band

By default, the ear pad on the neck band is positioned to be worn on the right ear.

#### To attach the headset to the neck band:

- Refer to Steps 1 and 2 in **Replace the pre-installed earbud and earhook** section to remove the earbud and earhook.
- Attach the headset to the neck band. With the headset at a vertical angle (microphone pointing down), insert the earpiece into the neck band.
- Rotate the headset in a horizontal direction until it clicks into place.
- Place the neck band around your neck and over your ears.
- Adjust and rotate the angle of the headset until the microphone is pointing towards your mouth.



### Using the headset

#### Make a call

- Follow the instructions in your telephone user's manual for making calls.
- Press the headset **ON/OFF** key to join the call. If the telephone has a **HEADSET** button, you can press the **HEADSET** button to switch audio to the headset.

-OR-

- Press the headset **ON/OFF** key to go off hook. If the telephone has a **HEADSET** button, you can press the **HEADSET** button to go off hook.
- On the telephone, dial the number.

#### Answer a call

- Press **ON/OFF** key to answer a call. If the telephone has a **HEADSET** button, you can press the **HEADSET** button to answer the call.

#### End a call

- Press **ON/OFF** key or place the headset in the headset charger. If the telephone has a **HEADSET** button, you can press the **HEADSET** button to end the call.

#### Ringer

The headset does not have an external ringer. When there is an incoming call, the headset earpiece rings.

#### Volume

- During a call, press **VOL+** or **VOL-** on the headset to adjust the listening volume.

#### Mute

The mute function allows you to hear the other party, but the other party cannot hear you.

- During a call, press **MUTE**. The headset announces "Mute on".
- Press **MUTE** again to resume the conversation. The headset announces "Mute off".

#### Call waiting

If your service provider supports call waiting service and call waiting has been enabled for your phone, you hear an alert tone if there is an incoming call while you are on another call.

- Press **FLASH** to put the current call on hold and take the new call.
- Press **FLASH** to switch between calls.

### Switch a call between a telephone's corded handset and a headset (ErisTerminal SIP Desksets only)

- To switch from your phone's corded handset to a headset during a call, press the **ON/OFF** key on the headset, and then hang up the handset.

If the telephone has a **HEADSET** button, you can press the **HEADSET** button to switch audio to the headset.

- To switch from a headset to a corded handset during a call, lift the handset. If the handset is already off hook, press the **HEADSET** button, and then press **ON/OFF** key on the headset to answer the call.

If the headset moves out of range during a telephone conversation, there may be interference.

To improve reception, move closer to the telephone base.

### Operating range

This cordless headset operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this headset and telephone base can communicate over only a certain distance—which can vary with the locations of the telephone base and headset, the weather, and the layout of your home or office.

If there is a call while the headset is out of range, it may not ring, or if it does ring, the call may not connect well when you press the **ON/OFF** key on the headset. Move closer to the telephone base, and then press **ON/OFF** key on the headset to answer the call.

If the headset moves out of range during a telephone conversation, there may be interference.

To improve reception, move closer to the telephone base.

### General product care

#### Taking care of your headset

Your cordless headset contains sophisticated electronic parts, so it must be treated with care.

#### Avoid rough treatment

Place the headset down gently. Save the original packing materials to protect your headset if you ever need to ship it.

#### Avoid water

Your headset can be damaged if it gets wet. Do not use the headset outdoors in the rain, or handle it with wet hands. Do not install the headset charger near a sink, bathtub or shower.

#### Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

#### Cleaning your headset

Your headset has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

## Frequently asked questions

The following are the questions most frequently asked about the cordless headset. If you cannot find the answer to your question, visit our website at **businessphones.vtech.com** or call **1 (888) 370-2006** for customer service.

My headset does not work at all.	Charge the headset in the headset charger for up to three hours.  Make sure the headset charger power adapter is securely plugged into an electrical outlet. For optimum daily performance, return the headset to the headset charger after use.  Unplug the electrical power to the telephone base. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless headset and telephone base to synchronize.  Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.  If the headset battery is completely depleted, it may take up to 15 minutes to charge the headset before the headset has enough charge to use for a short time.  The headset battery may be defective. Contact our customer service for assistance.
I cannot dial out.	You must use a telephone on the same line to dial out. Once you have dialed the number, you can press <b>ON/OFF</b> key on the headset to take the call. After the headset is activated, you can hang up the telephone from which you dialed from.  If other telephones in your location are having the same problem, the problem is in your wiring or telephone service. Contact your telephone service provider (charges may apply).
The other party cannot hear my voice during a call.	Make sure the mute feature is not turned on during a call.

My cordless headset is not performing normally.	Make sure the power cord is correctly and securely plugged into the headset charger. Plug the telephone base into a different working electrical outlet not controlled by a wall switch.  Move the cordless headset closer to the telephone base. It may be out of range.  Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.  The location of your telephone base can impact the performance of your cordless headset. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, relocating the telephone base to a higher location improves overall performance.  If other telephones in your location are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider.  If you have already registered the maximum numbers of handsets and/or headsets that the telephone accommodates, you need to follow the deregistration instructions before registering a headset. Refer to <b>Add and register a headset</b> on and <b>Replace a headset</b> section.
I cannot hear any ring tone from the cordless headset when there is an incoming call.	The headset does not have an external ringer. The ring tone can only be heard through the headset earpiece.  Make sure the headset ringer volume is not set to the lowest level.  If you have pressed <b>MUTE</b> on the cordless headset when it is ringing, it mutes the ring tone of the headset. The ring tone resumes on the next call.  The headset may be too far from the telephone base. Move it closer to the telephone base.  The layout of your home or office may be limiting the operating range. Try moving the telephone base to another location, preferably on a higher location.  If other telephones in your location are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider.  Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
I cannot register the headset.	If you have already registered the maximum numbers of handsets and/or headsets that the telephone accommodates, you need to follow the deregistration instructions before registering a headset. Refer to <b>Add and register a headset</b> on and <b>Replace a headset</b> section.  Make sure that all registered handsets and/or headsets and telephone base are in idle mode when registering a headset.  Follow steps in <b>Common cure for electronic equipment</b> , then try again to register a headset.
I want to use my cordless headset with a different telephone base.	You need to deregister the headset from the current telephone base and then register it to the new telephone base.

Common cure for electronic equipment.	If the unit is not responding normally, put the cordless headset in its charger. If it does not respond, try the following (in the order listed): <ul style="list-style-type: none"><li>- Disconnect the power to the telephone base.</li> <li>- Wait a few minutes before connecting power to the telephone base.</li> <li>- Remove and place the cordless headset in its charger.</li> <li>- Wait for the cordless headset to synchronize with the telephone base. Allow up to one minute for this to take place.</li></ul>
There is interference during a telephone conversation. My calls fade out when I am using the cordless headset.	The cordless headset may be out of range. Move it closer to the telephone base.  Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet.  Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.  The location of your telephone base can impact the performance of your cordless headset. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, relocating the telephone base to a higher location improves overall performance.  If other telephones in your location are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider.  If you have already registered the maximum numbers of handsets and/or headsets that the telephone accommodates, you need to follow the deregistration instructions before registering a headset. Refer to <b>Add and register a headset</b> on and <b>Replace a headset</b> section.  Make sure that all registered handsets and/or headsets and telephone base are in idle mode when registering a headset.  Follow steps in <b>Common cure for electronic equipment</b> , then try again to register a headset.
I cannot register the headset.	If you have already registered the maximum numbers of handsets and/or headsets that the telephone accommodates, you need to follow the deregistration instructions before registering a headset. Refer to <b>Add and register a headset</b> on and <b>Replace a headset</b> section.  Make sure that all registered handsets and/or headsets and telephone base are in idle mode when registering a headset.  Follow steps in <b>Common cure for electronic equipment</b> , then try again to register a headset.
I want to use my cordless headset with a different telephone base.	You need to deregister the headset from the current telephone base and then register it to the new telephone base.

you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

#### Industry Canada

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

This product meets the applicable Innovation, Science, and Economic Development Canada technical specifications.

### California Energy Commission battery charging testing instructions

This headset is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all headset functions, except headset battery charging, will be disabled.

#### To activate the CEC battery charging testing mode:

- Before proceeding, make sure the headset battery has enough charge and the headset charger is connected to power.
- Press **VOL+**, **ON/OFF** key, **VOL-**, **ON/OFF** key, **VOL+**, **VOL-** and **ON/OFF** key.

- Ne faites fonctionner cet appareil qu’avec le type d’alimentation indiqué sur les étiquettes de l’appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d’électricité.
- Ne déposez rien sur le cordon d’alimentation. Installez cet appareil dans un endroit sécurisé, là où personne ne pourra trébucher sur la ligne d’alimentation ni le cordon téléphonique modulaire.
- N’insérez jamais d’objets à travers les fentes et ouvertures de cet appareil, car ils

The headset does not charge in the headset charger.

Make sure the headset charger power adapter is securely plugged into an electrical outlet. For optimum daily performance, return the headset to the headset charger after use.

Make sure the cordless headset is placed in the headset charger correctly. The headset **ON/OFF** light should be on.

Unplug the headset charger and then plug it back, then charge for up to three hours.

If the cordless headset is in the headset charger and the headset **ON/OFF** light is not on, refer to **The ON/OFF light on the headset is off while charging** below.

If the battery is completely depleted, it may take up to 15 minutes to charge the headset before it has enough charge to be used for a short time. For optimum daily performance, return the cordless headset to the headset charger when not in use.

The headset battery may be defective. Contact our customer service for assistance.

The **ON/OFF** light on the headset is off while charging

Make sure the headset charger power adapter is correctly and securely plugged in the electrical outlet.

Make sure the headset is sitting properly in the headset charger to charge.

Clean the charging contacts on the headset and headset charger each month with a pencil eraser or a dry non-abrasive fabric.

Unplug the headset charger power adapter, wait for 15 seconds before plugging it back in.

Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.  
  
If the headset battery is completely depleted, it may take up to 15 minutes to charge the headset before the headset has enough charge to use for a short time.  
  
The headset battery may be defective. Contact our customer service for assistance.

The **ON/OFF** light on the headset is off while charging

Make sure the headset charger power adapter is correctly and securely plugged in the electrical outlet.

Make sure the headset is sitting properly in the headset charger to charge.

Clean the charging contacts on the headset and headset charger each month with a pencil eraser or a dry non-abrasive fabric.

Unplug the headset charger power adapter, wait for 15 seconds before plugging it back in.

- When the headset fails to enter this mode, repeat Step 1 to Step 2 above.

#### To deactivate the CEC battery charging testing mode:

- Before proceeding, make sure the headset battery has enough charge. Make sure the telephone base and headset charger are connected to power.
- Register the headset back to the telephone base. See **Add and register a headset** for headset registration instructions.

### For C-UL compliance only

Afin de réduire les risques d’incendie, de blessures corporelles ou d’électrocution, suivez toujours ces mesures préventives de base lorsque vous utilisez votre téléphone :

- Lisez et comprenez bien toutes les instructions.
- Observez toutes les instructions et mises en garde inscrites sur l’appareil.
- Débranchez ce téléphone de la prise murale avant de le nettoyer. N’utilisez pas de nettoyeurs liquides ni en aérosol. N’utilisez qu’un chiffon doux et légèrement humecté.
- N’utilisez pas ce produit près de l’eau, tel que près d’un bain, d’un lavabo, d’un évier de cuisine, d’un bac de lavage ou d’une piscine, ou dans un sous-sol humide ou sous la douche.
- Ne déposez pas ce téléphone sur un chariot, support ou table chancelants. L’appareil pourrait tomber et être sérieusement endommagé.
- Le boîtier de l’appareil est doté de fentes et d’ouvertures d’aération situées à l’arrière ou en dessous. Afin d’empêcher la surchauffe, ces ouvertures ne doivent pas être obstruées en plaçant l’appareil sur un lit, divan, tapis ou autre surface similaires. Ne placez pas cet appareil à proximité d’un élément de chauffage ni d’une plinthe électrique. De plus, ne l’installez pas dans une unité murale ou un cabinet fermé qui ne possède pas d’aération adéquate.
- Ne faites fonctionner cet appareil qu’avec le type d’alimentation indiqué sur les étiquettes de l’appareil. Si vous ne connaissez pas le voltage de votre maison, consultez votre marchand ou votre fournisseur d’électricité.
- Ne déposez rien sur le cordon d’alimentation. Installez cet appareil dans un endroit sécurisé, là où personne ne pourra trébucher sur la ligne d’alimentation ni le cordon téléphonique modulaire.
- N’insérez jamais d’objets à travers les fentes et ouvertures de cet appareil, car ils

pourraient toucher à des points de tension dangereux ou court-circuiter des pièces, ce qui constituerait un risque d’incendie ou d’électrocution. N’échappez pas de liquides dans l’appareil.

10. Afin de réduire les risques d’électrocution, ne démontez pas l’appareil, mais apportez-le plutôt à un centre de service qualifié s’il doit être réparé. En enlevant le couvercle, vous vous exposez à des tensions dangereuses ou autres dangers similaires. Un remontage inadéquat peut être à l’origine d’une électrocution lors d’une utilisation ultérieure de l’appareil. Débranchez l’appareil avant de procéder au nettoyage. Utilisez un chiffon humide et doux.

- Ne surchargez pas les prises de courant et les rallonges.

12. Débranchez cet appareil de la prise de courant et communiquez avec le département de service à la clientèle de V-Tech dans les cas suivants:

- Lorsque le cordon d’alimentation est endommagé ou écorché.
- Si du liquide a été échappé dans l’appareil.
- Si l’appareil a été exposé à une source d’humidité telle que la pluie ou l’eau.
- Si le produit ne fonctionne pas normalement en respectant les instructions de fonctionnement. Réglez uniquement les commandes indiquées dans le les instructions de fonctionnement. Les réglages incorrects des autres commandes pourraient provoquer un dommage qui pourrait exiger un travail exhaustif de la part d’un technicien autorisé afin de rétablir le fonctionnement normal de l’appareil.
- Si le produit a été échappé et que le socle et/ou le combiné a été endommagé.
- Si le produit affiche une nette diminution de sa performance.

13. Évitez d’utiliser un téléphone (autre qu’un sans fil) pendant un orage. Les éclairs peuvent être à l’origine d’une électrocution.

14. N’utilisez pas le téléphone pour rapporter une fuite de gaz à proximité de la fuite. En certaines circonstances, une flammèche pourrait être provoquée lorsque l’adaptateur est branché à une prise de courant, ou lorsque le combiné est déposé sur le socle. Ceci est un événement commun associé à la fermeture d’un circuit électrique. L'utilisateur ne devrait pas brancher le téléphone à une prise de courant, et ne devrait pas déposer le combiné chargé sur le socle, si le téléphone se trouve à proximité d’un endroit comportant des concentrations de gaz inflammables, à moins que la ventilation

soit adéquate. Une flammèche dans un tel endroit pourrait provoquer un incendie ou une explosion. De tels environnements peuvent comprendre: des endroits où l’on utilise de l’oxygène médical sans ventilation adéquate; des gaz industriels (dissolvants de nettoyage, des vapeurs d’essence, etc.);

une fuite de gaz naturel, etc.

15. Ces adaptateurs ont été conçus pour être orientés en position verticale ou maintes au sol. Les broches ne sont pas conçues pour maintenir l’adaptateur en place si celui-ci est barché dans une prise au plafond ou sous une table/ armoire.

#### CONSERVEZ CES INSTRUCTIONS

**Pile**

• **MISE EN GARDE :** N’utilisez que la pile incluse.

• Ne jetez pas la pile au feu. Vérifiez les instructions spécifiques de mise au rebut auprès des autorités locales.

• N’ouvrez pas et ne mutiliez pas la pile. L’électrolyte peut être à l’origine d’une blessures aux yeux ou à la peau. L’électrolyte est toxique si avalé.

• Soyez prudents lorsque vous manipulez les piles afin d’éviter les courts-circuits provoqués par des matériaux conducteurs.

• Rechargez la pile incluse avec cet appareil, selon les instructions et limites spécifiées dans ce guide d’utilisation.

**Stimulateurs cardiaques implantés dans l’organisme**

Les simulateurs cardiaques (s’applique uniquement aux téléphones numériques sans fil): L’organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l’organisme. Appuyés par l’Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

**Avis aux détenteurs de stimulateurs cardiaques**

- Ils doivent tenir le téléphone sans fil à une distance d’au moins six pouces du stimulateur cardiaque.

- Ils ne doivent **PAS** placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.

- Ils doivent utiliser le téléphone sans fil en l’appuyant sur l’oreille qui se trouve dans la direction opposée au stimulateur cardiaque.

There is interference during a telephone conversation. My calls fade out when I am using the cordless headset.

The cordless headset may be out of range. Move it closer to the telephone base.

Appliances or other cordless telephones plugged into the same circuit as the telephone base can cause interference. Try moving the appliance or telephone base to another outlet.

Other electronic products such as HAM radios and other DECT phones can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

The location of your telephone base can impact the performance of your cordless headset. For better reception, install the telephone base in a centralized location within your home or office, away from walls or other obstructions. In many environments, relocating the telephone base to a higher location improves overall performance.

If other telephones in your location are having the same problem, the problem is in the wiring or telephone service. Contact your telephone service provider.

If you have already registered the maximum numbers of handsets and/or headsets that the telephone accommodates, you need to follow the deregistration instructions before registering a headset. Refer to **Add and register a headset** on and **Replace a headset** section.

Make sure that all registered handsets and/or headsets and telephone base are in idle mode when registering a headset.

Follow steps in **Common cure for electronic equipment**, then try again to register a headset.

You need to deregister the headset from the current telephone base and then register it to the new telephone base.

### Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.

- Do not overload wall outlets and extension cords.
- Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:

- When the power supply cord or plug is damaged or frayed.
- If liquid has been spilled onto the product.
- If the product has been exposed to rain or water.

- Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
- Product to the extent that the problem is caused by use with non-VTech accessories; or
- Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- Product returned without a valid proof of purchase; or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

### Limited warranty

#### What does this limited warranty cover?

The manufacturer of this V-Tech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

**What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

**How long is the limited warranty period?**

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

**What is not covered by this limited warranty?**

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or

- If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
- If the product has been dropped and the headset charger and/or headset has been damaged;
- If the product exhibits a distinct change in performance.

- Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the headset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged headset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include:

- medical use of oxygen without adequate ventilation;
- industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- The power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-table or cabinet outlet.

#### SAVE THESE INSTRUCTIONS

#### Battery

- CAUTION:** Use Only Supplied Battery.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

#### Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones): Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

#### Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

#### About the cordless headset

- Privacy:** The same features that make a cordless headset convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless headset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless headset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.

- Electrical power:** The telephone base of this cordless headset must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless headset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- Potential TV interference:** Some cordless headsets operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base to which the headset is registered near or on top of a TV or VCR. If interference is experienced, moving the cordless headset farther away from the TV or VCR often reduces or eliminates the interference.

- Lithium-ion rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

WARNING: Changes or modifications to this

mailing address, and telephone number.

#### Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**Please retain your original sales receipt as proof of purchase.**

This limited warranty does not cover:

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or

#### What must you return with the Product to get warranty service?

- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- Provide your name, complete and correct

## The RBRC® seal

The RBRC® seal on the lithium-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers.

Please call 1 (800) 8 BATTERY® for information on Li-ion battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

This Class B digital apparatus complies with Canadian requirement:

CAN ICES-3 (B)/NMB-3(B)

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible. If this product has memory dialing locations,

- Relocate